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Certification Policy

Rwanda Standards Board (RSB) offers certification services in an impartial and non discriminatory manner to all applicants whose activities fall into our field of operation by strict adherence to scheme rules regardless of the status of the potential sponsor of the certification.

The Top Management of Rwanda Standards Board takes full responsibility for all decisions related to granting, maintaining, renewing, extending, reducing, suspending, or withdrawing certification.

RSB, through the National Certification Division, effectively manages the processes and services in compliance to ISO/IEC 17065 and ISO/IEC 17021 requirements. The Top Management of RSB is committed to continual improvement of the certification management systems.

The certification policy is communicated, understood, implemented and maintained in Rwanda Standards Board certification services and all public information as required by ISO/IEC 17065 and ISO/IEC 17021 is made publically accessed on RSB website by interested parties.

The certification policy is used to establish and review Certification Objectives for continued suitability as follows:

Overall Objective

To promote use of internationally recognized conformity assessment services among both private and public businesses leading to enhanced competitiveness of Rwandan goods and services, hence increasing their exports and market share on domestic market

Specific Objectives:

1. Qualify 10 auditors in FSMS and 5 audit team leaders among them by 2021
2. Qualify 10 auditors in QMS and 5 audit team leaders among them by 2021
3. Qualify 5 auditors in OHSMS and 5 audit team leaders among them by 2021
4. Qualify 5 auditors in EMS and 5 audit team leaders among them by 2021
5. Qualify 5 auditors in GAP/organic and 5 audit team leaders among them by 2021
6. Extension of FSMS/HACCP accreditation scope to Food Chain Category E – Catering by 2025
7. Raise awareness on ISO 9001 QMS to at least five (5) organizations in each of the priority sectors high learning institutions, financial Institutions, tourism businesses, construction materials and central/local government) by June 2021.
8. Raise awareness on S-Mark certification for at least five (5) priority business sectors (Textiles and garments, leather, Meat products, animal feeds, cereal products) by June 2021.

We endeavor to meet and exceed customer expectations.


Raymond MURENZI
 Director General



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