

ANNOUNCEMENT

Within the framework of the TradeMark East Africa (TMEA) project for capacity building of the Rwanda Standards Board (RSB) and Private Sector, implemented by the British Standards Institution (BSI), under the twinning Momerandum of Understanding between BSI and RSB;

RSB has the pleasure to invite all interested enterprises to participate in a one day awareness workshop on the implementation of **ISO 9001 Quality Management System — Requirements (QMS)**. **ISO 9001-QMS** is an international standard applicable to all sectors of industry, including manufacturing, services and organizations that wish to have in place a quality management system.

This is not a product standard, but a management system standard to demonstrate an organization's ability to provide consistently products or services that meet customer and regulatory requirements. ISO 9001-QMS specifies 'what' is required to be done by an organization but does not indicate 'how' it should be done, thus giving great flexibility in running a given business. The topics to be covered in the one-day workshop are the following:

- Improving competitiveness through quality
- The ISO 9001 family of standards
- Overview of ISO 9001 - QMS requirements
- Setting up an ISO 9001- QMS in an organization and resources needed
- Costs and benefits of obtaining ISO 9001- QMS certification
- Problems encountered in implementing ISO 9001- QMS
- Methodology for capacity building on ISO 9001- QMS
- The RSB ISO 9001- QMS certification scheme.

Enterprises and organizations interested in participating in the workshop are requested to fill in an Application Form which will be found on RSB website: www.rsb.gov.rw or collected from RSB Headquarters, 49 KK 15 R, Kicukiro Centre.

The workshop is scheduled on the **19th May 2015 starting from 8:30am** to be held in Kigali but the venue will be communicated in the due course to the enterprises that will have completed and returned the application form.

For any enquiries, please call the RSB toll-free line **3250**.

Done in Kigali on 4/5 2015


Dr. Mark Cyubahiro Bagabe
Director General

